

Speaker series

Il 'Mondo' della Sanità: Esperienze Internazionali di Eccellenza

14 novembre 2007

ore 17:00 Aula 6, Luiss Guido Carli, Viale Pola 12, Roma

Presenta

Susan Burnett

Before founding SafeQualityCare with Charles Vincent, Susan Burnett was Director of Corporate Strategy and Planning at the National Patient Safety Agency. In this role she:

- Developed and co-ordinated the national approach to training over 6000 healthcare staff in root cause analysis techniques for incident investigation
- Delivered the rollout of the national incident reporting system for patient safety, connecting over 600 NHS organisations; and setting up a system for patients and the public to report
- Delivered the organisational merger and alignment of six organisations with the NPSA including new organisational structures and corporate governance arrangements
- Produced and gained Board and Ministerial approval for the corporate strategy and business plans and successfully managed the annual accountability review process with Ministers
- Negotiated joint working agreements with key stakeholders including NICE, GMC and Prison Health